

ANNEX 2

**MEMORANDUM OF AGREEMENT
FOR THE CONDUCT OF THE
2019 FARMERS SATISFACTION SURVEY**

KNOW ALL MEN BY THESE PRESENTS:

This Memorandum of Agreement entered into by and between:

The **NATIONAL IRRIGATION ADMINISTRATION (NIA)**, a government-owned and controlled corporation created under existing Philippine laws with principal address at National Government Center, E. Delos Santos Avenue, Quezon City, represented in this Agreement by **Engr. BENITO T. ESPIQUE, JR.** Regional Irrigation Manager, **NIA Region CAR** with office address at Wangal, La Trinidad, Benguet hereinafter referred to as the **NIA**;

-and-

The **Mountain Province State Polytechnic College**, a tertiary educational institution established under existing Philippine laws, with main campus located at Bontoc, Mountain Province represented in this Agreement by **REXTON F. CHAKAS**, University/College President, hereinafter referred to as the **SUC**;

WITNESSETH:


WHEREAS, NIA provides its farmer-clientele with various services on Staff and Organization, Irrigation Water Deliveries and Distribution, Irrigation Facilities and Structures, Irrigation Repair and Maintenance Activities, Complaints Handling and Records Keeping, Information and Communication and Office and Facilities

WHEREAS, NIA wishes to assess the level of satisfaction of the above-mentioned services from the point of view of the farmers so that the Agency can identify what specific aspect of service(s) need(s) improvement and sustain those that have positive effects;

WHEREAS, one way for NIA to gauge the level of satisfaction is through the conduct of a farmers' satisfaction survey (FSS) to be done by an independent third party to eliminate any forms of biases;

WHEREAS, the SUC has the expertise, experience and capability to undertake the farmers' satisfaction survey and NIA wishes to engage the SUC's services for this purpose;


ANNIE CIRUL F. EKID
Vice President, RDE

WITNESSES:

WINSTON A. DACOAS
Provincial Head-MP

**MOUNTAIN PROVINCE STATE
POLYTECHNIC COLLEGE**


REXTON F. CHAKAS
College President

**NATIONAL IRRIGATION
ADMINISTRATION:**


BENITO T. ESPIQUE JR.
Regional Manager

WHEREFORE, in view of the foregoing premises, the parties and the mutual covenant herein contained, the parties have agreed as follows:

TERMS AND CONDITIONS

The **NIA** shall:

1. Orient the **SUC** on the purpose, objectives, expected outputs and other requirements of the **FSS**;
2. Provide the **SUC** the following list of **IAs** in ascending order based on (Firm Up Service Area) **FUSA** with names of **IA Presidents** and **TSAG/Sector Leaders** per **TSAG/Sector** with their respective contact details (mobile/telephone number, address, email, etc...) to be interviewed.
3. Reproduce the questionnaire in enough copies and supply these to the **SUC**;
4. Pay the **SUC** the amount of **Seventy Thousand Three Hundred Sixteen and 35/100 (Php. 70,316.35) Pesos** for the conduct of the **FSS** in a 60-40% basis.
 - a. Download the 60% of **Php. 70,316.35** amounting to **Php. 42,189.81** for the first tranche before the conduct of the activity.
 - b. Download the remaining 40% of **Php. 70,316.35** amounting to **Php. 28,126.54** after the outputs/deliverables are submitted by the **SUC** and such outputs are verified to conform with the Agreement. All payments under this Agreement shall be subject to the usual accounting and auditing rules and regulations; and
5. Cause the notarization of this Memorandum of Agreement prior to the date of the start of the **FSS** and furnish one (1) original copy to the **SUC**.

The **SUC** shall:

1. Prepare and submit to **NIA** a **Work Plan** within two (2) weeks after the signing of this Agreement based on the purposes and objectives of the **FSS** detailing there at the set of activities related to the conduct of **FSS** including the timetable to accomplish them;
2. Conduct the **FSS** using the questionnaires provided by **NIA** (attached as **Annex 1**) in the irrigation systems (**NIS** and **CIS**) and **Irrigators Associations (IAs)** covered and according to the number of respondents included in the list provided by **NIA**;
3. Prepare a semi-monthly (every two weeks) report on the progress of the conduct of **FSS (Page 4, No. 4 of the TOR)**;
4. Submit duly approved and signed **FSS** report which possess the following information similar from the attached **GCG** guideline, **Annex 8 (Standard Methodology for the Conduct of the Customers Satisfaction Survey - Annex A of GCG)** following the report outline in page 4, No. 5 of the **TOR**.
5. Consolidate, tabulate and analyze the results using the formats herein attached as **Annexes 3, 4, 5, and 6** and submit the hard and electronic copies of these outputs to **NIA**; and
6. Surrender to **NIA** all the filled-up questionnaires that were used in the conduct of the **FSS**.

ANNIE GRILL F. EKID
Vice President, RDE

WINSTON A. DAOGAS
Provincial Head-MP

WITNESSES:

MOUNTAIN PROVINCE STATE
POLYTECHNIC COLLEGE

REXTON F. CHAKAS
College President


NATIONAL IRRIGATION
ADMINISTRATION:


BENITO T. ERIBIQUE JR.
Regional Manager
NIA-CAR

IN WITNESS WHEREOF, we have signed this Memorandum of Agreement this 6th day of August at Bontoc, Mountain Province, Philippines.


In behalf of NIA:

In behalf of SUC


BENITO T. ESPIQUE, JR.
Regional Irrigation Manager
NIA Region CAR


REXTON F. CHAKAS
President
Mountain Province State
Polytechnic College

Signed in the presence of:


WINSTON A. DAOAS
Provincial Head-MP


ANNIE GRAIL F. EKID
Vice President, RDE

REPUBLIC OF THE PHILIPPINES)

BONTOC, MOUNTAIN PROVINCE) S.S.

ACKNOWLEDGEMENT

BEFORE ME, a Notary Public for and in Mountain Province, Philippines personally appeared REXTON F. CHAKAS and acknowledged to me that the same is their free act and deed.

This instrument refers to a MEMORANDUM OF AGREEMENT consisting of four (3) pages including this page whereon this acknowledgement has been written, signed by the parties and instrumental witnesses.

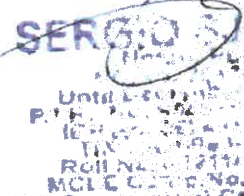
WITNESS MY HAND AND SEAL this _____ day of 08 AUG 2019 at Bontoc, Mountain Province.

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SERGIO S. MILAN
Notary Public
Until 12-31-2019
P.T. No. 52000-03-19
IC No. 2019-000019
TIN No. 12-23-020
Roll No. 21171-16-1386
MCLC Code No. V-0003743
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Bontoc, Mountain Province